| Name: Make Online Account  Participating Actor: Customer  Entry Conditions :   * Customer goes to website page * Customer has valid details to enter   Exit Condition:   * Customer online account created   Normal Scenario:   1. Customer enters personal details 2. Customer selects items they wish to order 3. Customer chooses payment options 4. Customer enters payment details 5. Online account is created   Error Scenario :   * Customer enters incorrect details * Card verification could not be completed * Online account cannot be created | Name: Order Food  Participating actors: Customer, Employee  Entry condition:   * Customer has online account * Customer wants to order food   Exit Condition:   * Order is prepared   Normal Scenario:   1. Customer places an order 2. Customer selects delivery time 3. Employee receives order 4. Emloyee prepares order   Error Scenario :   * Order is incorrect * Employee doesn’t prepare order |
| --- | --- |
| Name: Deliver Food  Participating Actors: Delivery Driver, Customer  Entry Condition:   * Customer has food order * Driver has food   Exit Condition:   * Customer has received their order   Normal Scenario:   1. Delivery driver delivers customers food 2. Customer eats food 3. Customers leaves positive review   Error Scenario:   * Driver does not deliver food * Incorrect order delivered * Correct order delivered | Name: Pay Online  Participating Actors: Customer, Bank  Entry Condition:   * Customer selected online payment option * Customer has received total amount due * Customer has sufficient money to pay total amount due   Exit Condition:   * Total amount due is paid   Normal Scenario:   1. Customer logs into online account 2. Customer makes payment 3. Bank takes money from Customer account   Error Scenario:   * Insufficient funds to pay * Customer puts more money in bank |

| Name: Receive Order  Participating Actors: Chef, Employee  Entry Condition:   * Order Received * Food availability   Exit Condition:   * Payment Received   Normal Scenario:   1. Chef Checks order 2. Chef Prepares food 3. Chef Changes order status 4. Employee Gives food to driver 5. Employee Collects payment and create receipt   Error Scenario:   * Incorrect order prepared * Order doesn't get prepared | Name: Monitor Deliveries and Payment  Participating Actor: Employee  Entry Condition:   * Orders are being placed   Exit Condition:   * Food is available * Payment recorded   Normal Scenario:   1. Monitor orders 2. Approve of customer order 3. Check if food is in stock 4. Retrieve customer delivery info 5. Receive and record payment   Error Scenario:  - Food unavailable  - Insufficient funds |
| --- | --- |
| Name: Manage Customer Information  Participating Actors: Customer, Customer Database  Entry Condition :   * Customer uses application   Exit Condition   * Customer Information updated   Normal Scenario:   1. Customer enters required information 2. Customer Database validates and saves consumer data 3. Customer Database presents list of available food 4. Customer Database updates customer delivery status   Error Scenario:   * Incorrect information entered | Name: Cancel Order  Participating Actors: Customer, Employee  Entry Condition:   * Customer wants to cancel order   Exit Condition:   * Cancellation confirmed   Normal Scenario:   1. Customer selects “Cancel Order” 2. Customer enters reason for order cancellation 3. Employee confirms cancellation and refund 4. Customer receives refund and order cancellation   Error scenario:   * Order not cancelled |